



THE BILTMORE FOREST CHRONICLE

MARCH 2016



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The Town is pleased to report that the new home recycling program begins Monday, March 7th. We experienced delays in getting our new sanitation truck from the vendor, but are happy to begin the program in earnest in March. If you have not already, you will soon receive your 95-gallon container for recycling from the Town. This container is to be used only for recyclable materials, and you may mix paper, aluminum, cardboard, or other allowable items in this container. Each container is outfitted with a special RFID chip that tells us the location of the bin and to whom it is registered. Town employees will pick up recycling at your home every two weeks in the same location that Town employees pick up your trash.

During delivery of your container, you will receive information related to the pickup schedule, what materials may be recycled, and other relevant information. The Town received a grant from the North Carolina Department of Environmental Quality that paid for eighty-one (81) percent of the new recycling bins, and we appreciate the NCDEQ's assistance to allow us to distribute these to our citizens free of charge.

The two trash dumpsters located at the Town Hall complex will remain, and we plan to keep the cardboard and paper recycling container in place on a temporary basis as we analyze the initial few months of the home recycling program. The mixed containers recycling dumpster will no longer be on site as all these materials should now be placed in the green recycling container and picked up at your home.

Once you receive your bin, please feel free to call the Public Works Department if you have questions about your pick up schedule or what materials are allowed. We will also post all information related to the home recycling program on our Town website (biltmoreforest.org) and will be glad to receive feedback from all of our citizens as we begin the program implementation.



FROM THE SKYLAND FIRE DEPARTMENT

Our goal is to provide the most professional service to the citizens of the Town of Biltmore Forest. We constantly examine areas where we can make improvements to our services so we can maintain a high level of professional service. One of those areas we feel like that we can make some suggestions that would help us to improve our service to the town is how you contact us. If you are having any type of emergency, unknown situation and need Skyland Fire Department's service we ask that you call 9-1-1. We certainly respect the many years of calling the dispatch operator at the police station and understand that for many of you this is how things have been done since your childhood. With the changes in emergency services over the years these changes have also brought about faster response times from emergency services thru the use of a universal emergency phone number (9-1-1).



When a caller dials 9-1-1 for an emergency the call is routed to our local Public Safety Answering Point right here in Buncombe County. The tele communicator that takes the call can dispatch Fire and EMS agencies and transfer calls to any law enforcement agency dispatch center. The local dispatch center here in the county process approximately 150,000 telephone calls each

year with a staff of 13 full-time and 11 part-time employees. Using 911 saves time in emergencies. According to nationwide statistics, it can take up to 2 ½ minutes to find your telephone directory and then another 30 seconds to locate the correct number. When you dial 9-1-1 it will automatically report the telephone number, owner, and the address the call is coming from for land-lines. Wireless phones also provide the phone number and an accurate location, within 50 to 300 meters in most cases. So as you can see if you call from a cell phone no matter if you are standing in your home or are one mile out on your favorite trail your location can be determined to help get emergency services to you. If you have general questions, please call the Valley Springs Road station at 552-3530 and the crew will be more than happy to talk to you. If there is anything we can do for you please do not hesitate to

POLICE DEPARTMENT NEWS

The Biltmore Forest Police Department is committed to keeping our residents and employees safe while in town. In order for us to do this we need help from the public by being sure to follow all the traffic laws. We have received many complaints about speeders in the town, particularly on portion of Stuyvesant and Vanderbilt Roads. We have started devoting many more man hours on speed enforcement which results in more citations and arrest for various crimes. People walk on the roads on a daily basis, which makes speeding even more dangerous. The last thing we want is for someone to hit a family walking on the road enjoying our beautiful town because the driver was not mindful of their speed. If you have an issue with speeders in a particular area, you can call us and ask that we keep an eye on the area or go to the new town website and fill out the form for the RADAR trailer. If the trailer is available we will place it in that area (if feasible) as soon as possible. We would like to thank the residents of Biltmore Forest for supporting us.

From the Public Works Department

After 16 years of service with the Public Works Department, Michael Sparks will be retiring. Please stop by and wish him well with his future endeavors. He will be missed by many! Michael plans to do a lot of fishing at the beach.



We will no longer be accepting televisions for recycling purposes. From now on, you may take them to the Buncombe County landfill. If you have any questions , the phone number is 250-5462.

During the Easter and Memorial Day holiday. there will be a regularly scheduled garbage pick-up.

If you are having problems with your sewer line, please call the Metropolitan Sewerage District. They may be able to assist you before a plumber is called. The phone number to MSD is (828) 255-0061.

The Town will begin clearing road right of ways in the spring. If you have posts, reflectors, rocks, or other items located within the Town right of way, we ask that you remove these in the next few days to ensure they are not damaged as we begin our annual clean up. If you are unsure what the right of way is on a street, please call us at 274-3919. Thank you.

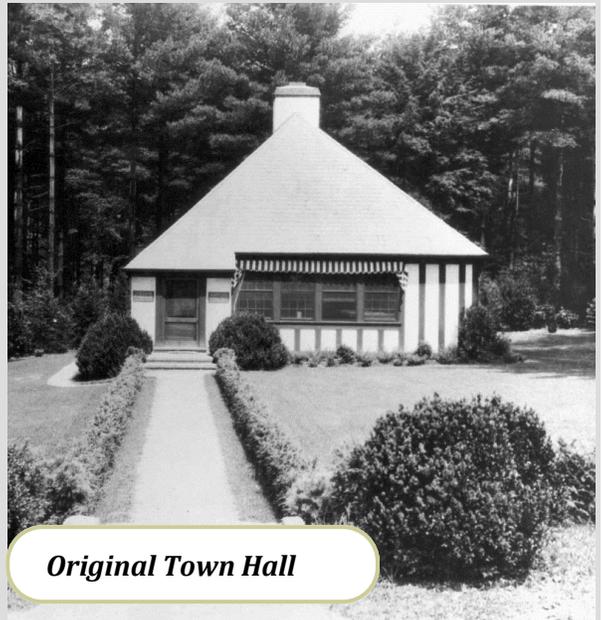
Coming this Fall!

Become a PART-ner in our History

Have you ever wondered about a house you pass on your drive home on Vanderbilt Road? Have you ever been curious about the history of your own address?

The rich and varied history of the development and architecture of Biltmore Forest will be explored in an offering at the Town Hall, sponsored by the Town of Biltmore Forest Community Committee.

Plan to join us as Jack Thomson of the Preservation Society will present a history of Biltmore Forest and its unique architecture. There will be a question and answer period, time to share memorabilia, visit with neighbors and talk about this great place we are privileged to call home.



Original Town Hall

- *If you are interested in being part of this committee, we would love to have you join us!
- * Please start thinking about memorabilia that you or someone else you know may have and would like to be displayed at this event.

Thank you for your interest and give us a call with any ideas or questions.

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WE HAVE A NEW WEBSITE!!!

**PLEASE VISIT US AT:
WWW.BILTMOREFOREST.ORG**

Please remember when walking/jogging at night to wear bright colored clothing and carry a flashlight to shine on the road. Drivers on the road cannot see you in dark colored clothing and could result in serious injury.

Tree Removal

Prior to removing a tree, it is the obligation of the property owner to contact the Town Administrator at 274-0824. You may also fill out the "request for tree removal" form on our website at www.biltmoreforest.org

Optional Town vehicle decals are available at the Police Department for \$5 per vehicle. Methods of payment accepted are exact cash and check only. Pick yours up today!

Nixle is a community information service that is free to the public. It allows the Police Department to inform the residents of Biltmore Forest about relevant issues affecting the Town. You can customize it to include email and text notifications. The Police Department uses this system to notify residents of road closures, town events, recent crime to watch out for, lost and found pets, etc. You may sign up via email at www.nixle.com or via text by sending your zip code to 888777.